Alameda County Health Care Services Agency
Public Health Department

Colleen Chawla, Director
Kimi Watkins-Tartt, Director

COVID Mitigation & Prevention Services Division
1100 San Leandro Blvd.
San Leandro, CA 94577

Donata Nilsen, Director

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Attention: Alameda County Long Term-Care Facilities (LTCFs)

Do you have COVID-19 positive residents?

How do you access COVID treatment in time?

There is currently an ample supply of effective COVID treatments available to any high-risk resident who tests positive and has symptoms in Alameda County.

Time is short, these medications are most effective when taken within 5 days of a positive COVID test and symptom onset/change in condition. CDSS licensed facilities can take the steps below to access the medication for their residents in time.

1. Quickly educate all the residents and their families about COVID treatment options and availability
   https://covid-19.acgov.org/covid19-assets/docs/antibody-treatment/covid-19-treatment-options-eng-2022-apr.pdf

   Treatment educational flyers, including multiple language translations:
   https://covid-19.acgov.org/antibody-treatment.page?#outreach

2. Connect the residents and their families to their physicians to discuss the treatment options including available oral COVID medications.

3. Monitor the positive residents for any new or worsening symptoms or any changes in condition every 4 hours. Make sure red zone staff know the resident's baseline status.

4. If the resident who tested positive has any symptoms related to COVID (Symptoms of COVID-19 | CDC), worsening symptoms or subtle changes in behavior/appearance, contact the resident's attending physician immediately for an assessment and possible order for COVID oral antiviral medication.

5. If Ordered:

   a. Call your contracted pharmacy, or the pharmacy where you order your residents medications, and ask if they have COVID oral antiviral medications in stock.

   b. Look here to find a pharmacy with the COVID medication that is closest to you
      Treatment Locator: https://covid-19-therapeutics-locator-dhhs.hub.arcgis.com/

   c. For residents who are mobile, or staff members who test positive, direct them to the COVID Test to Treat sites for access to COVID treatment.
      https://covid-19-test-to-treat-locator-dhhs.hub.arcgis.com

6. If the patient's attending physician determines that the oral antivirals are not appropriate, assist in determining how to access alternative therapies.

Need Help? Please contact the ACPHD COVID Treatments Access Support Team

Call, text, or email:

David Farrell at david.farrell@acgov.org, 510-725-7409 or

Dr. Arnie Spanjers at Arnie.spanjers@acgov.org , 510-268-7282